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| Derby City Council – Response |
| ID Reference FOI838770809     |
| Date 08 April 2026            |

| Information Requested   | Response  |
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| <p>Scope of request</p> <p>Please provide information held and reasonably retrievable relating to your authority’s planning, commissioning, procurement, implementation, and contract management of social work and social care information management / case management systems, including the decisions that have led to your current system position.</p> <p>Specifically, please provide:</p> |   |
| 1. Planning, evaluation and decision making   |   |
| - Final or approved business cases, options appraisals, or evaluation papers  | <p><b>Section 31(3) Law Enforcement Exemption</b></p> <p>We neither confirm nor deny we hold this information - please see the IT security/cyber security guidance published on our website at <a href="https://derby.gov.uk/cyber-foi/">https://derby.gov.uk/cyber-foi/</a> for more information about non-disclosure reasons.</p> |
| - Recorded decisions to procure, replace, extend, or materially modify such systems   |   |
| - Programme, digital, or transformation plans where the system formed a material component  |   |
| 2. Procurement, purchasing and contract management  |   |
| - Core procurement specifications and tender documentation  | Contract was awarded as a Direct Call Off from a Government Commercial Agency (formerly Crown Commercial Services) Framework, not as part of a tender.  |
| - Contract award documentation  | <a href="#">TD2095- Social Care Systems - Contracts Finder</a>  |
| - High level contract management or governance arrangements   | Quarterly contract management meetings held between supplier and the council.   |



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| - Details of any soft market testing or pre procurement engagement undertaken   | Contract was awarded as a Direct Call Off from a Government Commercial Agency (formerly Crown Commercial Services) Framework, not as part of a tender.   |
| <b>3. System ownership and accountability</b>   |  |
| - The name of your local authority  | Derby City Council   |
| - The name or role title of the Senior Information Risk Owner (SIRO) responsible for the system and associated data                                       | Andy Brammall, Director of Digital and Physical Infrastructure and Customer Engagement   |
| - The lead organisation responsible for implementing the main system rollout (for example, the authority itself, a supplier, or a lead partner authority) | Derby City Council   |
| <b>4. System usage, integrations and interfaces</b>   |  |
| - Confirmation of whether the authority uses the full application or specific modules only  | <b>Section 31(3) Law Enforcement Exemption</b><br>We neither confirm nor deny we hold this information - please see the IT security/cyber security guidance published on our website at <a href="https://derby.gov.uk/cyber-foi/">https://derby.gov.uk/cyber-foi/</a> for more information about non-disclosure reasons. |
| - Summary details of any APIs, interfaces, or integrations connected to the system  | <b>Section 31(3) Law Enforcement Exemption</b><br>We neither confirm nor deny we hold this information - please see the IT security/cyber security guidance published on our website at <a href="https://derby.gov.uk/cyber-foi/">https://derby.gov.uk/cyber-foi/</a> for more information about non-disclosure reasons. |
| - A list of any contracted or sub contracted systems or applications operating within, alongside, or connected to the main case management system         | <b>Section 31(3) Law Enforcement Exemption</b><br>We neither confirm nor deny we hold this information - please see the IT security/cyber security guidance published on our website at <a href="https://derby.gov.uk/cyber-foi/">https://derby.gov.uk/cyber-foi/</a> for more information about non-disclosure reasons. |



This request relates to evaluated and deployed systems and does not seek source code, live system extracts, detailed logs, or information requiring system interrogation beyond normal retrieval methods.

**Please note, the following applies, if the response includes council officers (or other officers) names.**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference. You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

