

Derby City Council – Response
ID Reference FOI810654587
Date 10.04.2026

Information Requested	Response
Under the Freedom of Information Act 2000, please provide information about the Digital Enforcement Team within Parking Services.	<p>After careful consideration, we regret to inform you that the requested information cannot be disclosed as it is exempt from release under Section 43(2) of the Freedom of Information Act 2000 – Commercial Interests.</p> <p>The information you have requested relates to operational and strategic aspects of our digital enforcement activities. Disclosure of this information would be likely to prejudice the commercial interests of the organisation, as well as those of relevant partners and suppliers. In particular, releasing details about our digital enforcement capabilities, methodologies, or associated processes could provide insight into commercially sensitive systems and approaches that form part of our operational model.</p> <p>Such disclosure could allow competitors or other external parties to gain knowledge of these systems and methods, which may undermine our ability to operate effectively within the market and diminish our competitive position. The information therefore constitutes commercially sensitive material.</p> <p>In applying this exemption, we have considered the public interest test. While we recognise the public interest in transparency and accountability regarding enforcement activities, we have determined that the public</p>



	<p>interest in protecting commercially sensitive information and maintaining the effectiveness of digital enforcement operations outweighs the public interest in disclosure.</p> <p>For these reasons, the requested information is withheld under Section 43(2) of the Freedom of Information Act 2000.</p>
1. The number of staff currently employed within the Digital Enforcement Team.	Section 43(2) exemption.
2. The job titles or roles within the team.	Section 43(2) exemption.
3. The salaries of the roles within the team.	Section 43(2) exemption.
4. The number of staff responsible specifically for reviewing CCTV contraventions.	Section 43(2) exemption.
5. Whether staff responsible for reviewing CCTV footage are directly employed by the council or by an external contractor.	Section 43(2) exemption.
6. If external contractors are used, please provide the name of the company and the contract start date.	Section 43(2) exemption.

Please note, the following applies, if the response includes council officers (or other officers) names.

If you are a company that intends to use the names and contact details of council officers (or other officers) provided for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing



purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference. You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

