

Derby City Council – Response
ID Reference FOI751628490
Date 14/10/2025

Waste Bin Collections

Request Time Period: From 1/1/25 to 1/8/25

Information Requested	Response
<p>It was very good to hear the Cabinet member state that the council are looking to improve the collection of bins on the correct day. To be able to improve there must already be measures in place</p> <p>With that in mind from January 1st 2025 until August 1st 2025</p>	
1. What % of black bins were emptied on time in full ?	98.08%
2. What % of blue bins were emptied on time in full ?	97.97%
3. What % of brown bins were emptied on time in full ?	93.57%
4. By ward, what % of black bins were emptied on time in full	Information not held
5. By ward what % of blue bins were emptied on time in full ?	Information not held
6. By ward, what % of brown bins were emptied on time in full ?	Information not held
7. What were the overtime payment costs to collect missed bins during that period ?	£20,400.71
8. In what time scale are you expecting to get the figures given to improve to 90% (there will always be some missed due to issues beyond your control ?	<p>Collections are routinely made on schedule - typically the success rate is much higher than 90%. Brown bins fell below 90% in July.</p> <p>Since then we have actively reviewed our recruitment processes and strengthened the management of both internal and external staffing requirements, as well as working</p>



	closely with the Neighbourhoods Team to address issues of blocked access, to mitigate against service disruption and improve reliability.
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