

Derby City Council – Response
ID Reference FOI920586943
Date 24/06/2025

Information Requested	Response		
<p>I am writing to request information under the Freedom of Information Act 2000 regarding the asset and fault management systems currently used within your organisation. The purpose of this request is to better understand the landscape of such systems across government agencies and to explore whether there is potential for efficiency gains and cost savings through system consolidation.</p> <p>I would be grateful if you could provide the following information:</p> <p>The number of distinct Asset and/or Fault Management Systems currently in use within your organisation?</p>			
For each identified system, please provide:			
a. The name of the supplier or vendor.	Vendor: CDW UK Ltd	Vendor: CDW UK Ltd	Supplier: Brightly Software Ltd
b. The functional scope of the system (e.g., facilities, IT assets, infrastructure, etc.).	Corporate Property & Asset management. This excludes social housing properties managed by Derby Homes on the council's behalf.	IT Asset management	Highways, Grounds Maintenance and Parks asset management

c. Any features considered to be specialist or specific to the agency's use case.	<p>Specialised Property Asset Management system, with key property & estates functionality such as:</p> <p>Acquisition, Disposal, Valuation and Leases; Reactive and Planned Maintenance; Compliance workstreams (Asbestos, Fire Risk, Water Hygiene/Legionella, Property Audits, Condition of Buildings); Project Management, Budgeting and Invoicing; Client, Contractor and Staff portals; Asset Data Item, Condition and Asbestos management data capture using a mobile device.</p>	Specialised IT Asset Management software with integrations into key IT systems and infrastructure.	Specialised system for managing public infrastructure assets and associated maintenance
d. The approximate number of users.	<p>Section 31(3) Law Enforcement Exemption</p> <p>We neither confirm nor deny we hold this information - please see the IT security/cyber security guidance published on our website at https://derby.gov.uk/cyber-foi/ for more information about non-disclosure reasons.</p>		
e. The total contract value (including any extensions or renewals, if applicable).	<p>System is renewed annually through the council's Commercial Off The Shelf (COTS) Software (General Vendor) contract.</p> <p>Total value of this contract is £3.2m</p>	£600,000	

f. The duration of the contract (initial term and any extension periods).	COTS Software (General Vendor) contract: 3 years plus 2 x 12 month optional extensions	3 years plus optional 1 year extension
g. The start and end dates of the contract.	COTS Software (General Vendor) contract: 02 March 2025 to 01 March 2028, with optional extensions to 01 March 2030	01 November 2023 to 31 October 2026, optional extension to 31 October 2027
Is your organisation actively exploring or open to the idea of consolidating multiple systems into a single platform to achieve cost savings or operational efficiencies?	The council is open to the idea of any opportunity to consolidate and improve systems where a business case to do so exists, but is not actively exploring options at this time.	
Please provide the contact details (name, role, and email address) of the person best placed to discuss system rationalisation and future procurement opportunities.	Lee Haynes, Head of Digital Enablement & Automation, lee.haynes@derby.gov.uk	David Kinsey, Head of Highways Maintenance, David.kinsey@derby.gov.uk

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