

Derby City Council – Response
ID Reference FOI281809580
Date 09/04/2025

Information Requested	Response
1. What case management system do you use for children's services?	Section 31(3) Law Enforcement Exemption We neither confirm nor deny we hold this information - please see the IT security/cyber security guidance published on our website at https://derby.gov.uk/cyber-foi/ for more information about non-disclosure reasons.
2. Please provide the name(s), email(s), and telephone number(s) of the individual(s) responsible for the FIS / SEND Local Offer websites within your organisation?	Lee Haynes Head of Digital Enablement and Automation Lee.haynes@derby.gov.uk 01332 888604
3. Are your Local Offer pages/FIS site developed in-house or externally?	Externally
4. If externally, which providers currently provide your Family Information Services directories and/or SEND Local Offer site?	Access UK Limited, as part of our wider Education systems contract
5. If external, please confirm the value of the FIS contract and/or Local Offer site detailing implementation cost and ongoing if possible and when it is due for renewal?	Contract Value £1,440,000 (for the wider Education systems contract) Contract end date is 31 March 2029 with options to extend to 31 March 2031
6. If internally, are there any plans for this to be developed by an	Not applicable – site is already provided by an external supplier

external supplier?	
7. Please provide the name(s), email(s), and telephone number(s) of the individual(s) responsible for Short Breaks provision	<p>Andrew Kaiser</p> <p>Head of Specialist Services – Early Help and Children’s Social Care</p> <p>Andrew.kaiser@derby.gov.uk</p> <p>01332 641340</p> <p>Kerry Eames</p> <p>Senior Commissioning Project Officer – Children’s Commissioning</p> <p>Kerry.eames@derby.gov.uk</p> <p>01332 643514</p>
8. Do you provide grants or direct payments for Short Breaks provision? If not, are there any plans to provide grants or direct payments in the future?	Yes
9. What was the annual spend on Short Breaks provision for the last financial year?	Approx £250k
10. Do parents/carers book Short Breaks provision via the council?	Yes
11. If not, do you use an external organisation to provide this service?	N/A – see Q10 above.
12. Do you use digital solutions to assist with the application, awarding and management of Short Breaks?	No
13. If so, who is the provider and when is the contract due to expire?	N/A – see Q12 above.

14. Are you considering using digital solutions to manage and oversee your Short Breaks?	Not in this financial year
15. Who oversees the management of personal budgets and direct payments for children/families and what are their contact details? – i.e. name(s), email (s)	Denyse Freemantle Denyse.freemantle@derby.gov.uk
16. Does the LA use 3rd party services and/or digital solutions to assist with the delivery and budget management of CYPs personal budgets, direct payments, e.g. pre-paid cards, eWallet solutions, direct payment support services, digital software?	Yes
17. If yes, what solution is used, who is the provider and when is the contract due to expire?	<p><u>Solution name</u></p> <p>Section 31(3) Law Enforcement Exemption</p> <p>We neither confirm nor deny we hold this information - please see the IT security/cyber security guidance published on our website at https://derby.gov.uk/cyber-foi/ for more information about non-disclosure reasons.</p> <p><u>Provider</u></p> <p>Liquidlogic Limited, as part of our wider Social Care systems contract</p> <p>Contract end date is 31 March 2029 with options to extend to 31 March 2031</p>
18. If no, is this something that you are considering and who in the LA is the person to contact about this and what are their	N/A see Q17 response.

contact details - i.e. name(s), email (s)	
19. Who is the Director of Children's Services at the council and please provide their title, name and email address?	<p>Andy Smith</p> <p>Strategic Director for People's Services – Children and Young People</p> <p>Andy.smith@derby.gov.uk</p>
20. Who is the Assistant Director of Children's Services at the council and please provide their title, name and email address?	<p>Suanne Lim</p> <p>Director of Early Help and Children's Social Care</p> <p>Suanne.lim@derby.gov.uk</p>

Please note, the following applies, if the response includes council officers (or other officers) names.

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