

Core responsibilities

- Identify opportunities to continue digital enablement of the Council
- Bring forward technology and approaches to advance automation of Council operations
- Drive the Council's advance in Artificial Intelligence technology
- Lead on leveraging and rationalising Core Business Systems, developing tools to support insight led decision making, improving team and individual collaboration and productivity
- Lead on improving automation and the Smart City Agenda across the Council and the City

Enablers

- Evolving skilled team of Digital professionals
- Clear transformation vision
- Effective governance including decision-making, benefit realisation, risk management, and accountability
- Robust and secure infrastructure forms the foundation for digital transformation
- Effective emerging technology management and innovation approaches
- Strong leadership backing from CLT and Council Cabinet
- Adoption of agile methodologies to enable the team to respond quickly to changing requirements, prioritise tasks effectively, and deliver incremental improvements
- Effective Data Management Capabilities
- Effective communication and collaboration

DIGITAL ENABLEMENT & AUTOMATION

AMBITIOUS FOR DERBY

Agreed measures of 'success'

- MTFP Performance
- Customer Satisfaction and Engagement
- Transactional channel shift
- Continuous Service Improvement and Review Regime – Reviewing and improving transactions, outcomes and wider sector learning
- Technology Adoption Rate
- Project product delivery

WITH THE CITY, FOR THE CITY

What is on the horizon for the next 2-3 years?

- Create the medium-term AI visioning and opportunities trajectory
- Bring partners into the Citizen Account, creating a Single "Digital Derby" public sector destination



Derby City Council

Objectives for the next 12-18 months

- Deliver and evolve the enabling AI technology across the corporate AI transformation programme
- Create the next iteration of AI visioning trajectory
- Manage the Digital Enablement Programme prioritising Council Plan, legal compliance and MTFP enablement
- Continue the development of Records Management and Business Classification Scheme through deployment of SharePoint
- Leverage existing and emerging capabilities of the Core Business Systems portfolio, ensuring compliance
- Shape a new GIS Offer for the Council
- Continue radical commercial approach to review IT Contracts and Applications to ensure they are fit for purpose, delivering best value for money, still required, not duplicated and Net Zero
- Continue to develop Staff Account considering Internal Process Automation
- Create a future skills model

Threats

- Cyber threat domain
- Engagement barriers across service areas to enable a unified delivery of digital ambitions
- Effective business relationship management
- Managing budgets effectively to deliver transformation
- Compliance overhead of information governance laws (DP/FOI/EIR)
- Over demand of projects not related to the Council Plan, legal compliance or MTFP
- Creation of shadow IT, non-corporate technology and contracts