

Derby City Council – Response
ID Reference FOI687019086
Date 12/03/2025

Information Requested	Response
<p>I am writing to request information under the Freedom of Information Act regarding appointeeship services provided by your local authority. Specifically, I would appreciate it if you could provide answers to the following questions:</p> <p>How many people within your Local Authority require appointeeship services? This includes individuals who need financial care due to age or disability. (Appointeeship is a service where an individual or organization is appointed to manage the financial matters of someone who cannot do so themselves due to age, illness, or disability.)</p>	<p>The Appointeeship function is currently offered to Adult Social Care clients based in Residential Care or are Community based, in a Supported Living setting or may be living independently with home care support. Appointeeship arrangements are only in place, following the appropriate Social Care assessment (Mental Capacity Assessment) deeming an Appointeeship as the best intervention for the clients needs.</p> <p>As of the date of this request, the active Appointeeship cases are:</p> <p>Community based clients</p> <p>72.</p> <p>Residential Care based clients</p> <p>135.</p>
<p>Who within your Local Authority is responsible for commissioning or involved in the provision of appointeeship or financial care for vulnerable individuals or the elderly?</p>	<p>Social work teams undertake the appropriate capacity assessment to determine if an Appointeeship is the appropriate support mechanism in the best interests of the client. If this is the case, the community or residential finance teams will take on the role of Financial Appointee (subject to being approved by the DWP) should the client have no willing representative to take on the role.</p>
<p>Could you please provide the contact email address for the person or team responsible for these services?</p>	<p>Community team:</p> <p>appointeeships@derby.gov.uk</p>



	Residential team: CareHomesCharging@derby.gov.uk
Does your council currently use a system specifically for managing appointeeship services? If so, could you please share the name of the system (e.g., Plianz, CasparGov)?	The system currently used for Residential care clients is Controcc Financial Protection. With Community based clients, being more financially active, using the Council's internal financial ledger system, CIA for recording income and expenditure.
What is the annual budget allocated to appointeeship services within your Local Authority?	There is no annual budget allocated to this function. Associated financial and social care duties form part of the appropriate post-holder roles. Income and expenditure is balanced back to the individual client project codes.
How does your Local Authority ensure compliance and safeguarding in the provision of appointeeship services?	Appointeeship functions are subjected to internal audit inspection. Financial activities are aligned with the principles of the Council's various financial policies. Where Appointeeship is assessed as the appropriate support intervention for the client, under the Care Act, it is a requirement for the authority to report any Safeguarding concerns when necessary.
Does your Local Authority use external providers for appointeeship services, or are these services managed in-house?	Clients requiring a Financial Appointee are managed in-house, providing that they meet the criteria and have no other willing representative able to take on the role.
Is there appetite to engage external Appointee Service Providers? Whether this is on a paid or on a referral basis?	In the medium term, there are no plans to engage with external providers.
I would be grateful for any further information or relevant documents you can provide related to appointeeship services in your Local Authority.	The Council follows the DWP's Appointeeship principles - https://www.gov.uk/become-appointee-for-someone-claiming-benefits



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