

From: [REDACTED]

Sent: Friday, July 5, 2024 2:57 PM

To: [REDACTED]

[REDACTED]

Subject: RE: 3 Courtland Gardens

Hi [REDACTED]

Complaints have been raised [REDACTED] to the local counsellor, which was then passed on to [REDACTED]. I have investigated the complaints with the provider J24 and social care. [REDACTED] will be responding to the counsellor and [REDACTED] directly regarding these complaints.

Happy to link in with you [REDACTED] to see if the complaints are different to the ones that we have already received, or you can send them through via email and I can look into these?

Many thanks

[REDACTED] | People's Brokerage Manager | People's Brokerage Team | Childrens and Adults Brokerage | Childrens Commissioning, Brokerage and Market Management | People Services Directorate | First Floor, The Council House, Corporation Street, Derby DE1 2FS
| **Placement Duty number:** 01332 [REDACTED] | Tel: 01332 [REDACTED] | Mobile Number: [REDACTED]
| www.derby.gov.uk

From: [REDACTED] >

Sent: Friday, July 5, 2024 12:29 PM

To: [REDACTED]

[REDACTED]

Subject: RE: 3 Courtland Gardens

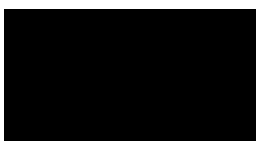
Hi [REDACTED]

This address is being used by J24 Resourcing and currently accommodates 1 Derby City young person.

[REDACTED] are you able to liaise with [REDACTED] [REDACTED] in Planning Enforcement in relation to the complaints received regarding this placement (please see email trail below). It doesn't related to a supported accommodation placement so I think this would fall under you to pick up?

Thank you

Kind regards



Senior Commissioning Project Officer | Commissioning | People Services Directorate | First Floor, The Council House, Corporation Street, Derby DE1 2FS | Telephone 01332 [REDACTED] www.derby.gov.uk

Emergency Out of Hours Contact Details

General public: 01332 956606
E: DCCcareLine@derby.gov.uk

Professionals: 01332 [REDACTED]

From: [REDACTED]
Sent: Friday, June 28, 2024 1:15 PM
To: [REDACTED]
Subject: 3 Courtland Gardens
Importance: High

Dear [REDACTED]

I hope you are well. Could you please tell me what you know about 3 Courtland Gardens? We are getting a lot of complaints from [REDACTED] councillors and from police and we can only investigate the use of the property. Complainants have been directed to Environmental Protection and the police. Any information you have would be most helpful thank you.

Kind regards, [REDACTED]

Planning Enforcement and Compliance. Planning (Development Control), Derby City Council, The Council House, Corporation Street, Derby, DE1 2FS |