

Derby City Council – Response
ID Reference FOI535781865
Date 07/08/2024

Under the Freedom of Information Act, and with relation to the below site or sites operated by Asda Stores Limited (or other companies within the Asda group), please can you provide me with details of:

The site or sites in question are:

ASDA - DERBY SUPERCENTRE 4607

DERBY ROAD, SPONDON, DERBY,, DE21 7LW

ASDA - SINFIN STORE 4571

SINFIN SHOPPING CENTRE, ARLESTON LANE, SINFIN, DERBY, DE24 3DS

Information Requested	Response
1) The number of RIDDOR reports that have been made regarding incidents at each site, broken down by the financial years 2019/20, 2020/21, 2021/22, 2022/23, and 2023/24;	<p>Asda Spondon:</p> <p>2019/2020 - 1</p> <p>2020/2021 - 1</p> <p>2021/2022 - 1</p> <p>2022/2023 - 3</p> <p>2023/2024 - 3</p> <p>Asda Sinfina:</p> <p>2019/2020 – No Reports</p> <p>2020/2021 - 1</p> <p>2021/2022 – No Reports</p> <p>2022/2023 - 1</p> <p>2023/2024 - 2</p>
2) The cause of each such incident, broken down by broad	Asda Spondon:

heading, where this information is held;	<p>2019/2020 – 1 – hit by moving vehicle</p> <p>2020/2021 – 1 – Hit something fixed or stationary</p> <p>2021/2022 – 1 – Hit something fixed or stationary</p> <p>2022/2023 – 3 – All Slip, trip, fall on same level</p> <p>2023/2024 – 3 - Hit something fixed or stationary, Slip, trip, fall on same level, Injured Handling / Lifting or carrying</p> <p>Asda Sinfen:</p> <p>2019/2020 – No RIDDOR Reports</p> <p>2020/2021 – 1 – Trapped finger</p> <p>2021/2022 – No RIDDOR Reports</p> <p>2022/2023 – 1 - Slip, trip, fall on same level</p> <p>2023/2024 – 2 – Both Slip, trip, fall on same level</p>
3) Copies of any health and safety inspection reports held by the authority that arose from inspections of the below site or sites during the same period;	<p>Asda Spondon:</p> <p>25/01/2021 – COVID H&S inspection carried out – no report</p> <p>Asda Sinfen:</p> <p>No inspection reports completed</p>
4) Copies of any reports arising from health and safety investigations held by the authority that took place in response to incidents at the below site or sites during the same period; and	<p>Asda Spondon:</p> <p>No reports held</p> <p>Asda Sinfen:</p> <p>No Reports held</p>
5) Details of complaints made about the site or sites by members of the public during the same	<p>Asda Spondon:</p> <p>2019/2020 – No complaints received</p>



<p>period, including the numbers and reasons for such complaints, and copies of the complaints where they are held in a reasonably accessible and anonymised format.</p>	<p>2020/2021 – 5 complaints in relation to covid controls</p> <p>1 complaint in relation to temperature control</p> <p>2021/2022 –</p> <p>1 complaint in relation to a purchased product.</p> <p>2022/2023 –</p> <p>1 complaint in relation to a foreign object found in a food item</p> <p>2023/2024 –</p> <p>1 complaint in relation to no hot water</p> <p>1 complaint in relation to mouldy food.</p> <p>Asda Sinfen:</p> <p>2019/2020 – No complaints received</p> <p>2020/2021 –</p> <p>4 complaints received in relation to COVID controls.</p> <p>1 complaint in relation to unconfirmed suspected food poisoning</p> <p>1 complaint in relation to a foreign object found in a food product.</p> <p>2021/2022 –</p> <p>1 complaint about temperature control</p> <p>1 complaint about cleaning.</p> <p>2022/2023 –</p> <p>No complaints</p> <p>2023/2024 –</p> <p>1 complaint about cleaning and poor hygiene controls</p>
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Please note, the following applies, if the response includes council officers (or other officers) names.

If you are a company that intends to use the names and contact details of council officers (or other officers) provided for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference. You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.