

Derby City Council – Response
ID Reference FOI308592366
Date 02/08/2024

Information Requested	Response
1. A list of trading standards inspections and visits to retail premises related to fair pricing (the Consumer Protection from Unfair Trading Regulations 2008 and Price Marking Order 2004) since the 1 January 2021, including the date, full street address, premises name and details of any breaches discovered.	<p>Section 12: Exceed appropriate limit</p> <p>This exemption is applied as the service has identified 2,220 visit records for the time period specified.</p> <p>The service has advised that they hold the information of the records for the visits in that time period, however a free text search is not possible and visits are not specifically coded for the information requested so it would be a manually process to read the visit record for each visit including any associated visit paperwork and follow up e-mails and/or letters which on average takes 3 minutes per record.</p>
2. All letters sent to stores following inspections related to the above issues over the above time period.	<p>A sample search was completed and the service found it took an average of 2 minutes to check each of the 5 sample records.</p>
3. A copy of every post-visit/inspection report generated related to the above issues over the above time period.	<p>$2,220 \times 2 = (4,440 \text{ minutes}) 74 \text{ hours}$</p> <p>During this sample search the officer also tested how long it would take to extract the information and they discovered:</p> <p>Time taken to extract the information and associated document likely to be on average 5 minutes. If 25% of the records contain this information this is</p> <p>$555 \times 5 = (2,775 \text{ minutes}) 46.25 \text{ hours}$</p> <p>The total estimate time to search and extract the information would be:</p>

	<p>$74 + 46.25 = 120.25$</p> <p>It would divert two full time offices to complete the request within the deadline. This would impede their daily work priorities including:</p> <ul style="list-style-type: none"> - Undertaking investigation - Inspections to high and medium risk businesses - Supporting vulnerable victims <p>This would exceed the 18-hour appropriate time limit.</p> <p>Advice and assistance:</p> <p>The service conducted a project in 2023/24 where one of the objectives was to determine compliance with pricing information.</p> <p>A list of the 52 premises visited already exists and so time to extract the data from these would be within the appropriate limit.</p> <p>The service also advise that the information is partially in the public domain and can be found here:</p> <p>https://www.derby.gov.uk/news/2024/june/trading-standards-make-sure-the-price-is-right-in-derby/</p>
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