

Derby City Council – Response
ID Reference FOI504768867
Date 25/01/2024

I am writing to you under the Freedom of Information Act 2000 to request the following information. Specifically, I would like to request:

23/1/24 Applicant Clarification:

“Yes, the request relates to the pest control / service team if they are the ones that provide a pest control service to your residents. And yes we would like 'the cost to us as a LA as to what we spend to provide the service to treat these pest species' please”.

1.The total number of domestic/residential visits (excluding commercial premises) to address the following types of infestations in the last three years:

	Total number of residential visits (or please state if you do not offer this service)		
	Rodents (Rats / Mice)	Bedbugs	Cockroaches
2021	Information not held		
2022			
2023			

2.The total amount spent on pest control service visits to address the following types of infestations in the last three years:

	Total cost spent (residential only)		
	Rodents (Rats / Mice)	Bedbugs	Cockroaches
2021	The budget does not differentiate between spend on residential, commercial and contract work plus pest species		
2022			
2023			

3. Please state how much you charge for the below treatments for a domestic property (or if it is free), for householders that do not qualify for a discount:

	Rodents (Rats / Mice)	Bedbugs	Cockroaches
Charge to treat the following (2023/24 prices)	£91 booked on line £104 booked over the phone	Online booking: 3 bedrooms £178 4 bedrooms £190 5 bedrooms £224 Over the phone: 3 bedrooms £204 4 bedrooms £213 5 bedrooms £243	£249 booked on line £287 booked over the phone

Please note, the following applies, if the response includes council officers (or other officers) names.

If you are a company that intends to use the names and contact details of council officers (or other officers) provided for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference. You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

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