

Derby City Council – Response
ID Reference FOI997507222
Date 11/10/2023

Noise Nuisance Complaints

Q1. How many complaints for noise nuisance have you had in your council area over the past three years? Please provide a figure for each year (i.e. 2023 so far, 2022 and 2021).	2021 – 1268 2022- 1055 2023 – 870 to date
Q2. How many of these complaints are for road noise, i.e. noise caused by driving, traffic, etc? Please provide a figure for each year as outlined in Q1.	2021 –2 2022- 5 2023 –3 to date
Q3. Please can you provide the top 10 streets/roads for the greatest number of road noise complaints relating to Q2, with the number of complaints for each street/road in the top 10? Please can we also have these figures per year as outlined in Q1.	2021 –Lambourne Drive, Vicarage Road 2022- Hoveton close, Leacroft Road, Chelwood rd, Kitchener Close, St Giles Road 2023 -Byfield Close, Taverners Crescent, Varley street
Q4. Please can you provide the top 10 streets/road for the greatest number of noise nuisance complaints overall, with the number of complaints for each street/road in the top 10? Please can we also have these figures per year as outlined in Q1.	Information not held
Q5. Please can you provide the figures for the number all noise nuisance complaints, broken down by type of complaint (in the way it's recorded), e.g. noisy pubs, building work, dogs,	Please see tables below.

parties, etc), also for each year as outlined in Q1.	
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Q5- 2021

Complaint Category	TOTAL REQUESTS
Alleged Nuisance - Noisy Behaviour	560
Alleged Nuisance - Loud Music	346
Alleged Nuisance - Barking Dog	200
Alleged Noise Nuisance - Construction site	39
Alleged Nuisance - Alarm	29
Alleged Noise Nuisance - Animals/birds	23
Alleged Nuisance - Party	17
Alleged Noise Nuisance - Vehicles	17
Alleged Noise Nuisance - Machinery (fixed)	14
Alleged Noise Nuisance - Unidentified/other	7
Alleged Nuisance - TV/Radio	6
Alleged Noise Nuisance - Plant/machinery mobile	4
Alleged Noise Nuisance - Vehicles repairs	2
Use of Loudspeaker in the street	2
Alleged Noise Nuisance - DIY	1
Alleged Noise Nuisance - Low frequency	1
total	1268

Q5 – 2022

Complaint Category	TOTAL REQUESTS
Alleged Nuisance - Loud Music	381
Alleged Nuisance - Noisy Behaviour	285
Alleged Nuisance - Barking Dog	223
Alleged Nuisance - Alarm	34
Alleged Noise Nuisance – Construction site	30
Alleged Noise Nuisance - DIY	19
Alleged Nuisance - Party	18
Alleged Noise Nuisance - Machinery	15
Alleged Noise Nuisance - Vehicles	13
Alleged Noise Nuisance - Animals	11
Alleged Noise Nuisance - Unidentified/other	8
Alleged Noise Nuisance - Plant	7
Alleged Nuisance - TV/Radio	5

Use of Loudspeaker in the stre	2
Alleged Nuisance - Public Address	1
Alleged Noise Nuisance - Fireworks	1
Alleged Noise Nuisance - Vehicles	1
Alleged Noise Nuisance - Low frequency	1
total	1055

Q5: 2023 so far

Complaint Category	TOTAL REQUESTS
Alleged Nuisance - Loud Music	334
Alleged Nuisance - Noisy Behaviour	230
Alleged Nuisance - Barking Dog	169
Alleged Noise Nuisance - Construction	41
Alleged Nuisance - Alarm	30
Alleged Nuisance - Party	16
Alleged Noise Nuisance - Animal	10
Alleged Noise Nuisance - Vehicle	10
Alleged Noise Nuisance - DIY	7
Alleged Nuisance - TV/Radio	5
Alleged Noise Nuisance - Unidentified/other	5
Alleged Noise Nuisance - Plant	4
Alleged Noise Nuisance – Vehicle	4
Alleged Noise Nuisance - Machinery	3
Alleged Noise Nuisance - Fireworks	1
Use of Loudspeaker in the street	1
total	870

Please note, the following applies, if the response includes council officers (or other officers) names.

If you are a company that intends to use the names and contact details of council officers (or other officers) provided for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference. You must also ensure you

comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

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