Derby City Council – Response
ID Reference FOI923437427
Date 04/09/2023

ICT Framework for Urbanisation

The purpose of this research is to explore the critical role of Information and Communication Technology (ICT) in addressing the challenges and opportunities posed by urbanisation. By analysing the implementation of ICT frameworks in urban environments, I aim to identify best practices, emerging trends, and potential areas for improvement.

9/8/23 Applicant clarification:

1. Please clarify what you mean by urbanization and provide examples?

Ans: In the context of smart city design and development, urbanisation refers to the process of transforming cities and urban areas into technologically advanced, efficient, and interconnected environments. It involves the integration of digital technologies, data analytics, and innovative solutions to improve the quality of life, enhance sustainability, and optimize urban services and infrastructure. Examples include Implementing intelligent infrastructure systems, Using data analytics and real-time monitoring to gather insights on urban operations, traffic flow, energy consumption, and more, Internet of Things (IoT) Integration etc.

2. a) What specific type of efficiency and effectiveness do you mean - please provide examples.

Ans: In the context of urban planning or smart city planning, efficiency and effectiveness refer to the optimization of various aspects of city operations, services, and infrastructure to enhance the quality of life for residents, promote sustainable development, and streamline resource utilization. Examples include energy efficiency, transportations efficiency, waste management efficiency etc.

b) What is your definition of urban planning and development.

Ans: Urban planning and development is a multidisciplinary process that involves the systematic design, organization, and management of urban spaces to create functional, sustainable, and livable environments for current and future generation.

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<u>3. What specific tools and technologies do you mean- please provide examples</u>

Ans: These are tools used in driving urbanisation and smart city initiatives. These may include Internet of Things (IoT), Big Data Analytics, Mobile Apps and Citizen Engagement Platforms, Smart Transportation Systems and grids etc.

<u>4. What do you mean by key challenges - please provide examples?</u>

Ans: I am referring to that threatens the implementation of smart city or urbanisation initiatives. Examples are Infrastructure and Connectivity challenges, data privacy and security challenges, interoperability challenges, Regulatory and Legal Hurdles etc.

<u>5. a) Which specific ICT frameworks do you mean - please provide examples?</u>

Ans: These frameworks i am referring to use various information and communication technologies to facilitate interactions among different stakeholders, including citizens, government agencies, businesses, and community organizations. Examples include Citizen engagement platforms such as (online portals, social media etc), smart survey polls, virtual town Hall etc.

<u>b) Also by stakeholder engagement do you mean with local residents?</u>

Ans: Yes. Local residents

<u>6. What is your definition of positive outcomes - please provide examples?</u>

Ans: Positive outcomes in the context of smart city development or urbanisation refer to the beneficial changes and improvements that result from the effective implementation of technology, data-driven strategies, and innovative approaches to enhance the overall quality of life for residents and promote sustainable urban growth. Examples include Improved quality of life, sustainable resource management, and enhanced mobility.

<u>7. What is your definition of major opportunities/sustainable urban development - please provide examples</u>?

By major opportunities in sustainable urban development within the context of smart city planning I am referring to significant prospects for creating more livable, efficient, and resilient cities through the integration of technology, data-driven strategies, and innovative solutions. These opportunities aim to promote economic growth, social inclusivity, environmental sustainability, and improved quality of life for urban residents. Examples are as follows: Smart buildings and infrastructure, renewable energy integration, efficient waste management systems etc.

<u>8. What do you mean by digital divide - please provide examples?</u>

Ans: The term "digital divide" refers to the gap between individuals, communities, or regions that have access to and use of information and communication technologies (ICT) services

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and infrastructure and those that do not. Examples include broadband access, smartphone ownership, digital literacy, and economic disparities such as high costs associated with technology devices, data plans, or subscription fees for premium services can exclude low-income populations from utilizing smart city applications or services.

9. What is your definition of critical success factors - please provide examples.

Ans: By critical success factors, I am referring to key elements, strategies, methods, approaches and conditions that are essential for achieving the successful planning, development, and operation of q smart city. These factors contribute directly to the achievement of desired outcomes. Examples include leadership and effective governance, citizen-centric approach, regulatory framework such as establishing appropriate regulations, policies, and standards for data privacy, cybersecurity.

1.Can you briefly describe the current state of ICT adoption and implementation in your municipal government for urbanization purposes?	Information not held
2.How have ICT frameworks contributed to the efficiency and effectiveness of urban planning and development processes in your city?	Information not held
3.What are the main ICT tools and technologies currently being utilized in your municipal government for urbanization initiatives?	Information not held
4.In your experience, what are the key challenges faced when implementing ICT frameworks in the context of urbanization in your city?	Information not held

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5. How does your municipal government ensure stakeholder engagement and collaboration in the design and implementation of ICT frameworks for urbanization?	Information not held
6. Can you share any successful examples or case studies where the implementation of an ICT framework has resulted in positive urbanization outcomes in your city?	Information not held
7. What are the major opportunities that ICT frameworks provide for sustainable urban development, particularly in areas such as smart transportation, energy management, or citizen engagement?	Information not held
8. How do you address the digital divide and ensure equitable access to ICT services and infrastructure for all residents in your city?	**Section 21; Information accessible by other means** This exemption applies because the information is published on the Council's website and is publicly accessible at The information you requested is available at: https://www.derby.gov.uk/media/derbycitycouncil/contentassets/documents/councilanddemocracy/policiesandplans/council-delivery-plan-2022-23.pdf within the "Resilient City" section, please see the row "Developing a Digital Poverty Strategy" (page 37)

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9. What are the critical success factors or best practices that you have identified for designing and implementing an ICT framework for urbanization in your municipal government?	Information not held
10. Looking ahead, what future trends or advancements in ICT do you foresee having a significant impact on urbanization in your city?	Information not held

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