

enquiry_number	enquiry_desc	service_name	subject_name	enq_class_name	site_name	logged_date
10017325	make safe damaged PGR	Highways Defect	Pedestrian Guard Rail	No Code Allocated	Burton Road	03/08/2022 15:22
20025318	Permit Type: New Dates: 19/07/2022 - 12/08/2022 Projection: 1.2 Metres Length: 20 - 29 Metres Type: Fixed Highway (w): > 20 Metres Pavement (w): 2 Metres Verge (w): 4 Metres Road (w): 6 Metres Pedestrian Access: Herass fencing - current existing pavement is 1200mm, we will reduce this by 200mm to leave full access on the remaining 1000mm Insurance Expiry: 22/12/2022 External Ref: MA438000441 Charge: ??166.00 Transaction Ref: 0001818254	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	25/07/2022 15:09
10017285	I am trying to fill out a permit for some scaffolding using you online portal, but it says that the street is not found and will not let me proceed: See below Please can you assist in me setting this up ASAP. The Site is International Hotel Derby 288 Burton Road Derby DE23 6AD	Highway Other	General Enquiry	No Code Allocated	Burton Road	19/07/2022 07:56
10017080	Bush growing into pavement (actually quite a small issue, during lockdown I dealt with this. Don't seem to have as much time now...)	Highways Defect	Over grown Vegetation	No Code Allocated	Burton Road	01/07/2022 12:33

10017069	I work on behalf of EE and are looking to upgrade a telecommunications site in your area. We are looking to obtain two adopted highways plans. We are looking to see the extent of the public highway within the areas circled yellow within the attached plans. (100m radius). Can you advise pricing, method of payment, time scales and any additional information you will require?	Highway Other	Highway Boundary Extents	No Code Allocated	Burton Road	30/06/2022 14:50
10017051	Works on Burton Road - Closed off from Junction of Abbey Street to Whitaker Road - 28.06.2022 - We've just received a call from Trent Barton wondering about the above. Apparently, this happened at around 6pm last night, causing major disruption to Trent Barton's evening schedule. Presumably these were some sort of Emergency/ Urgent works? However, I've checked on our 'system' and we don't appear to have received any sort of notification. Can you help?	Highway Other	General Enquiry	No Code Allocated	Burton Road	30/06/2022 09:59
10016984	I have three traffic cones in the car park. Traffic cones need collecting.	Highway Other	General Enquiry	No Code Allocated	Burton Road	23/06/2022 11:24
10016964	There is currently a planning application in on this site regarding the front wall. There have recently been bushes (laurels) planted in front of the wall. Looking at the adopted extents map (below) this appears to have been planted in the highway. I just thought that you should be aware. Could you coordinate what is happening and what the response ought to be?	Highway Other	General Enquiry	No Code Allocated	Burton Road	22/06/2022 16:12
10016563	Gully blocked with silt	Highway Gullies	Blocked Gully	No Code Allocated	Burton Road	17/06/2022 10:32
10016561	Gull blocked its silt	Highway Gullies	Blocked Gully	No Code Allocated	Burton Road	17/06/2022 10:32

10016560	Gully blocked with silt	Highway Gullies	Blocked Gully	No Code Allocated	Burton Road	17/06/2022 10:31
10016559	Gully blocked with silt.	Highway Gullies	Blocked Gully	No Code Allocated	Burton Road	17/06/2022 10:30
10016556	Gully blocked with silt	Highway Gullies	Blocked Gully	No Code Allocated	Burton Road	17/06/2022 10:29
10016911	Claim Ref: R2PL000010 - Damage to vehicle due to pothole. Damage: Springs and lower arm.	Highway Other	Claim	No Code Allocated	Burton Road	15/06/2022 11:27
10016828	Could the above please be inspected. We have has a report that the hoarding has reduced the footway to an unacceptable width (not enough room for a mobility scooter or pushchair) ?	Highway Other	General Enquiry	No Code Allocated	Burton Road	07/06/2022 11:17
10016558	P 1805 Gully blocked with silt	Highway Gullies	Blocked Gully	No Code Allocated	Burton Road	24/05/2022 15:27

10016516	<p>My Client and the [REDACTED] has undertaken a new extension at the property, which we have full planing approval for ([REDACTED])</p> <p>Unbeknown to myself (agent) a builder has taken it upon themselves to erect a new boundary wall, at the front (south boundary) of the property, the details of which I've provided on the attached document [REDACTED] ' which was never approved under the original planning application.</p> <p>Unsurprisingly the council have requested we submit a new planning application [REDACTED] the new wall, which I've tried to do, but the issue is, there is a dispute on whether the builder has built the new wall on the owners own boundary, or if they have built it on someone else's land? I've been assured that the new wall has been built in the same place as an existing boundary wall, but this would appear to be 580mm further forward of any known or recorded boundary, as outlined on all known records and OS plans.</p> <p>Is the land in question (outlined in blue on the attached 1:625 Block Plan) adopted highway? If so does my client own the land he's built on? If not and he's built upon highways land, without consent, can the owner purchase the land or does the owner need to submit a stopping up application?</p> <p>I've initially submitted certificate A, as the owner advised me he owns the land he's built on, as dictated to him by a pre-existing boundary wall, however DCC</p>	Highway Other	General Enquiry	No Code Allocated	Burton Road	06/05/2022 14:11
10015130	Derbyshire ePolice (inc number 698/18/10/21) VRN: FP67 UEO; LG08 PDP. RTC Debris to clear. No reports of oil or other defects.	Highway Other	Road Traffic Accident	No Code Allocated	Burton Road	05/05/2022 14:16
10016298	there is a clonking manhole in the middle the carriageway.	Highway Other	General Enquiry	No Code Allocated	Burton Road	20/04/2022 11:28

10016299	the bushes are growing out thickly between here and the noticeboard so that waiting passengers in the shelter can't see buses coming, not bus drivers see people waiting. Could the bushes be cut back, please?	Highways Defect	Over grown Vegetation	No Code Allocated	Burton Road	20/04/2022 11:20
10016302	Telephone call taken by Derby Direct - Sorry to email multiple departments on this but I am not sure who to direct this report to, The brown bin at the property was set fire to and they have been unable to dislodge it from the pavement where it has melted. People are putting waste into it.	Highway Other	General Enquiry	No Code Allocated	Burton Road	20/04/2022 11:08
20023955	P 22/3 Whenever we have rain,the drain outside my house always blocks up leaving a very large build up of surfacd water External Ref: MA408569277	Highway Gullies	Blocked Gully	No Code Allocated	Burton Road	13/04/2022 08:11
20024255	Bins required on Burton Road, regular amounts of waste paper and plastic littered around, requesting litter bins be installed on the pavements. External Ref: MA414028110	Highways Defect	Missing/Damaged Street Furnitu	No Code Allocated	Burton Road	07/04/2022 16:20
20024208	Obstructions continually caused by cars parking on the double yellow lines outside our property and on our driveway entrances, causing hazard to school children and families. Please assist. External Ref: MA413421854	Highways Defect	Fw Obstruction	No Code Allocated	Burton Road	05/04/2022 15:31
10016027	Hope you can help with this. We've been contacted by a journalist who is aware of building work starting at Horizon Healthcare on Burton Road next week, which will restrict access to the car park. He's asking whether this work is likely to have a knock-on effect on Burton Road. Please could you let us know if you've been informed of anything?	Highway Other	General Enquiry	No Code Allocated	Burton Road	28/03/2022 09:47

10015963	Telephone call taken by Derby Direct - The tenant at the above property has contacted to see if we can provide records of the works being done at the rear of the property for a dropped kerb. He said the work will have been requested under his name The work was done way back in 2004-2005, and he's needing to provide evidence that this work has been done officially. Could you look into this and provide it if possible?	Highway Other	General Enquiry	No Code Allocated	Burton Road	22/03/2022 14:05
10015872	Potholes, One is nasty, by Pastures Hill. Others less so towards Hillsway. All near the roundabout itself.	Highways Pothole	CW Pothole	No Code Allocated	Burton Road	15/03/2022 10:46
20023909	Several large potholes External Ref: MA407768988	Highways Pothole	CW Pothole	No Code Allocated	Burton Road	14/03/2022 10:59
20023786	Burton Road - OPPOSITE Gerard St junction, drain cover is tipped up and is a hazard to highway users especially cyclists and pedestrians. needs swift attention External Ref: MA405443682	Highway Gullies	Missing Gully Cover	No Code Allocated	Burton Road	03/03/2022 16:08
20023747	Dates: 21/03/2022 - 18/04/2022 Skip Size: Mini Skip (4 Yrd) Skip Usage: Not Known Insurance Expiry: 07/05/2022 External Ref: MA404988845 Charge Quantity: 1 x 28 days Charge: ??44.00 Highway Act Agreed: Yes Parking Services Approved: Not Required Transaction Ref: 0001683499	Highway Other	Skip Licence	No Code Allocated	Burton Road	02/03/2022 15:36
20023687	In the evenings, especially Friday and Saturday, there can be up to 10 cars parked on the pavement, obstructing it, forcing myself, who uses a wheelchair, onto the busy Burton Rd, dangerous! External Ref: MA404236069	Highways Defect	Fw Obstruction	No Code Allocated	Burton Road	28/02/2022 07:37

20023648	Two pallets of bricks forced me to take my baby/pram onto the busy road to move past. Clearly a H&S risk for all pavement users in this area. External Ref: MA403739408	Highways Defect	Fw Obstruction	No Code Allocated	Burton Road	25/02/2022 10:19
20023619	Permit Type: New Dates: 25/02/2022 - 25/03/2022 Projection: 1.4 Metres Length: 5 - 9 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): 4 Metres Verge (w): None Road (w): 10 Metres Pedestrian Access: Yellow foam lakes, debris netting on top lift Insurance Expiry: 23/06/2022 External Ref: MA403371015 Charge: ??166.00 Transaction Ref: 0001676300	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	24/02/2022 11:37
10015529	Building materials have been delivered to the pavement in front of a house on Burton Road [REDACTED] between Constable Drive and Lawn Heads Ave, obstructing the pavement for wheelchair users. Could the company doing this be reminded that it is not	Highways Defect	Fw Obstruction	No Code Allocated	Burton Road	23/02/2022 14:56
10015337	The DYL on Burton Road Littleover are worn and faded. Any problems please do not hesitate to get in touch	Highways Defect	Missing/Faded Markings	No Code Allocated	Burton Road	14/02/2022 15:02
20023387	A massive pot hole In the road damage my tyre External Ref: MA399636666	Highways Pothole	CW deterioration	No Code Allocated	Burton Road	09/02/2022 13:26
20023359	Pebbles from a lorry. More than one policeman with a broom can deal with - reported via County Council External Ref: MA399150936	Highways Defect	Mud/Debris on road	No Code Allocated	Burton Road	07/02/2022 11:31
10015229	A sweeper driver has reported that there is slushy mud along Burton Road (Opposite Constable Drive) where there are new houses being built. Is there a possibility of looking into this one please?	Highways Defect	Mud/Debris on road	No Code Allocated	Burton Road	01/02/2022 15:12

20023187	There is a prominent dip in the tarmac just outside the door of my shop which could Potentially cause an injury to a customer or someone passing the Shop. External Ref: MA395198573	Highways Defect	Fw Obstruction	No Code Allocated	Burton Road	26/01/2022 14:54
20023096	A pothole , getting bigger every day, is right in line with the near side wheel as you turn right onto Burton road. External Ref: MA393200385	Highways Pothole	CW Pothole	No Code Allocated	Burton Road	14/01/2022 12:58
10014943	Please see the email below from Cllr Lonsdale, can this be looked at and actioned asap please? Can you report back to Cllr and copy in members services. Hi there Had reports from residents about a pot hole on the access to the coop carpark between the shops and garage on burton rd. I think this is not council owned but can we sent a letter to the shops asking them to sort the issue before someone falls	Highways Pothole	CW Pothole	No Code Allocated	Burton Road	07/01/2022 16:27
20022997	Permit Type: Renewal Dates: 05/01/2022 - 19/01/2022 Projection: 1.4 Metres Length: 10 - 19 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): 6 Metres Verge (w): None Road (w): 6 Metres Pedestrian Access: foam padding to uprights, netting and lights Insurance Expiry: 03/11/2022 External Ref: MA390114555 Charge: ??83.00 Transaction Ref: 0001629959	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	05/01/2022 13:45

20022755	Permit Type: Renewal Dates: 08/12/2021 - 22/12/2021 Projection: 1.4 Metres Length: 10 - 19 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): None Verge (w): None Road (w): 6 Metres Pedestrian Access: foam padding to uprights, netting and lights Insurance Expiry: 03/11/2022 External Ref: MA383972417 Charge: ??83.00 Transaction Ref: 0001607744	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	09/12/2021 10:50
20022620	Permit Type: Renewal Dates: 24/11/2021 - 08/12/2021 Projection: 1.4 Metres Length: 10 - 19 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): 6 Metres Verge (w): None Road (w): 6 Metres Pedestrian Access: foam padding to uprights, netting and lights Insurance Expiry: 03/11/2022 External Ref: MA380970258 Charge: ??83.00 Transaction Ref: 0001593875	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	25/11/2021 09:26

20022476	Permit Type: Renewal Dates: 10/11/2021 - 24/11/2021 Projection: 1.4 Metres Length: 10 - 19 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): 6 Metres Verge (w): None Road (w): 6 Metres Pedestrian Access: Foam padding to uprights, netting & lights Insurance Expiry: 03/11/2022 External Ref: MA377695728 Charge: ??83.00 Transaction Ref: 0001584187	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	11/11/2021 09:34
10014339	When are the Gas contractors going to finish work near the International Hotel? I reported a smell of gas here weeks ago (so probably my fault that the works are happening!). Have they forgotten they've not finished the job?	Highway Other	General Enquiry	No Code Allocated	Burton Road	01/11/2021 12:24
10014325	Spotted this today on my rounds, looks like a fairly involved project, as it is we have no access to the base compartment for an emergency situation ie damage to lantern or column during the works, or any routine maintenance/repairs. I couldn't see any one on site while I was there, presumably the developer has applied to the council for a scaffolding permit.	Highway Other	General Enquiry	No Code Allocated	Burton Road	01/11/2021 09:45

20022324	Permit Type: Renewal Dates: 27/10/2021 - 10/11/2021 Projection: 1.4 Metres Length: 10 - 19 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): 6 Metres Verge (w): None Road (w): 6 Metres Pedestrian Access: foam padding to uprights, netting and lights Insurance Expiry: 03/11/2022 External Ref: MA374109220 Charge: ??83.00 Transaction Ref: 0001570484	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	28/10/2021 08:34
10014022	Derbyshire Police (inc 1212/17/09/21) (VRN: PV64 JRV) RTC where direction sign has been impacted and wiped out with debris on the highway to clear.	Highway Other	Road Traffic Accident	No Code Allocated	Burton Road	13/10/2021 14:44
20022183	Permit Type: Renewal Dates: 13/10/2021 - 27/10/2021 Projection: 1.4 Metres Length: 10 - 19 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): 6 Metres Verge (w): None Road (w): 6 Metres Pedestrian Access: foam padding to uprights, netting & lights Insurance Expiry: 03/11/2021 External Ref: MA370844230 Charge: ??83.00 Transaction Ref: 0001559192	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	13/10/2021 10:21
10013818	Blocked gully vegetation and silt	Highway Gullies	Blocked Gully	No Code Allocated	Burton Road	01/10/2021 14:27
10013819	Silted up gully	Highway Gullies	Blocked Gully	No Code Allocated	Burton Road	01/10/2021 14:26

10013866	<p>We've received reports that there's been excessive queueing at the above location due to the CityFibre works here. The works are taking place between the dry cleaners at the Whitaker Road junction to just past Whitaker Gardens, towards the Warwick Avenue junction.</p> <p>In addition, the distance between the temporary signal heads is well in excess of the 50m . max stipulated under the Permit Conditions.</p> <p>Please could this be investigated and reported back a.s.a.p..</p> <p>We will then take action, as appropriate.</p>	Highways Defect	Cw Obstruction	No Code Allocated	Burton Road	28/09/2021 14:47
20022030	<p>Permit Type: Renewal Dates: 28/09/2021 - 12/10/2021 Projection: 1.4 Metres Length: 10 - 19 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): 6 Metres Verge (w): None Road (w): 6 Metres Pedestrian Access: foam padding to uprights, netting & lights Insurance Expiry: 03/11/2021 External Ref: MA366131382 Charge: ??83.00 Transaction Ref: 0001545002</p>	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	28/09/2021 11:30
10013611	vehicle has collided with the pedestrian splitter and knocked the railings and Ped x column.	Highway Other	Road Traffic Accident	No Code Allocated	Burton Road	19/09/2021 09:31
20021890	<p>Pavement outside Littleover House, getting blocked by overgrown nettles. I reported this on the 31/08, my ref MA359813441, it is still overgrown.</p> <p>External Ref: MA363385142</p>	Highways Defect	Fw Obstruction	No Code Allocated	Burton Road	15/09/2021 14:20

20021878	Permit Type: Renewal Dates: 14/09/2021 - 28/09/2021 Projection: 1.4 Metres Length: 10 - 19 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): 6 Metres Verge (w): None Road (w): 6 Metres Pedestrian Access: foam padding to uprights, netting and lights Insurance Expiry: 03/11/2021 External Ref: MA363154015 Charge: ??83.00 Transaction Ref: 0001534839	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	15/09/2021 14:14
10013607	I've had a call from one of the elderly residents of Ridgeway Court on the Warwick Avenue/Burton Road corner who tells me that the nettles and other plants are again blocking the pavement on Burton Road for those walking towards the Coop. I seem to remember that this was a problem last year too. Would you be able to have words with the right people to get the route widened?	Highways Defect	Over grown Vegetation	No Code Allocated	Burton Road	02/09/2021 15:14
20021755	Request for a "KEEP CLEAR" sign outside his property.	Highway Other	Quote for Vehicle Access	No Code Allocated	Burton Road	01/09/2021 14:11

20021733	Permit Type: Renewal Dates: 31/08/2021 - 14/09/2021 Projection: 1.4 Metres Length: 10 - 19 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): 6 Metres Verge (w): None Road (w): 6 Metres Pedestrian Access: foam padding to uprights, netting and lights Insurance Expiry: 03/11/2021 External Ref: MA359809924 Charge: ??83.00 Transaction Ref: 0001522772	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	31/08/2021 15:19
10013537	I am hoping that one of your team can explain why a gully has been filled in on Burton Road at the entrance to [REDACTED] (which share a drive). It can be clearly seen on Google Streetview, but is now a neat square of reinstatement. A nearby resident informs me that she remembers when the workmen came and filled it in. Given that Burton Road is quite short of gullies (and gets very puddly down the edges when it rains) it seems strange to have one removed rather than more provided. On the same theme, with the increasing risk of heavy rain (due to climate change) do we have a programme of drainage improvements being developed? Are there particular areas that we as councillors should have highlighted to us so that we can consider them alongside other possible highways priorities?	Highway Other	General Enquiry	No Code Allocated	Burton Road	31/08/2021 10:42
20021691	Manhole cover severely damaged, big hole exposed. Caller has placed bin over top of it. External Ref: MA359069964	Highway Gullies	Broken/Fallen Gully Cover	No Code Allocated	Burton Road	27/08/2021 11:39

20021676	In evenings, vehicles regularly parked on pavement outside Sheisha lounge Burton Rd making it impossible for wheelchairs and mobility scooters to pass. Drop kerb also obstructed External Ref: MA358753059	Highways Defect	Fw Obstruction	No Code Allocated	Burton Road	26/08/2021 07:48
20021563	Permit Type: Renewal Dates: 17/08/2021 - 31/08/2021 Projection: 1.4 Metres Length: 10 - 19 Metres Type: Fixed Highway (w): 5 Metre Pavement (w): 6 Metres Verge (w): None Road (w): 6 Metres Pedestrian Access: foam padding to uprights, netting & lights Insurance Expiry: 03/11/2021 External Ref: MA356500345 Charge: ??83.00 Transaction Ref: 0001511375	Highway Other	Scaffolding Licence (incl Cher	No Code Allocated	Burton Road	16/08/2021 11:15